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Are You Managing SMART?

In this 51 minute program Sharon Litwin, President of Five Star Consultants, discusses the importance of on-going performance monitoring to successful home care agency management. She suggests a variety of clinical, financial and operational measures that can be put in place to monitor performance and avoid "surprises." Sharon also outlines the elements of an agency performance assessment.

Are You Managing SMART?

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Case Management: Strategies and Tools for Success

In this 57 minute program Sharon discusses the benefits of implementing a case management model for patient care. She reviews case management strategies and specific steps that can be taken to improve patient outcomes, focusing particular attention on the importance of thorough and accurate patient assessment and inter-disciplinary collaboration.

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